



RIVA DI UGENTO

Campeggio Resort ★★★★★

73059 Ugento (LE) - Litoranea Gallipoli - S. Maria di Leuca - Tel. +39 0833 933600 - info@rivadiugento.it

Pitch Booking Terms and Conditions

- 1) Reservations for a limited number of pitches and periods are accepted.
- 2) Reservations are for campervan, caravans and tents most of them equipped with 6A electricity, located near the social area, the convenient and refurbished toilet facilities and the beach resort. Most of the pitches are marked out and moderately shaded, although the midday sunshine cannot be ruled out.
- 3) Minimum stay and day of arrival: 2 nights, with unrestricted arrival and departure, within the period of band A and B; 7 nights, from Tuesday, Thursday or Saturday, within the periods of bands C; 10 nights, from Tuesday, Thursday or Saturday, within the periods of bands D and E.
- 4) **During the Band E period, bookings are subject to limited availability:** campsite management reserves the right to open bookings at a date to be determined and in any case not prior to 20 days from the date of the start of the stay.
- 5) Reservations are nominative and cannot be transferred to third parties.
- 6) Extension to stay, where possible, may involve relocation into non-reservable sites.
- 7) Booking requests are accepted solely on website www.rivadiugento.it and after availability has been approved, must be confirmed with the payment of a deposit (30% of the period booked) in addition to an amount from € 10,00 to € 60,00 administration fee (non refundable).
- 8) Each pitch can accommodate a campervan with veranda, or a car + caravan with veranda, or a tent + car. Certain pitches provide car parking nearby.
- 9) Client accommodation requests will be treated as such, and will not be contractually binding or guaranteed, as allocation will take place on site at the exclusive discretion of Management. It is not possible to change the pitch allocated upon arrival.
- 10) Please note that due to the nature of Riva di Ugento campsite, each pitch is unique and enjoys its own special, natural features (hedges, trees, shrubs and foliage). This is why the choice of pitch is determined by campsite management based on the specific dimensions of equipment, notified by guests at the time of booking. Only in the event that the volume of guests' equipment makes it impossible for them to be placed within the pitch allocated, will they be temporarily provided with a parking area until permanent accommodation can be arranged. This accommodation may or may not be within reservations area.
- 11) **If one cancels his stay** the security amount can be given back except the amount for administration fee, that is: if the guests' written communication arrived 30 days before their arrival. If one gives up his stay 29 days before arrival or one does not arrive, the guest will not receive any reimbursement.
- 12) **In the case of late arrival**, guests are obliged to pay the entire amount due for the period booked. Delays of over 24 hours that are not made known to campsite management result in the booking being cancelled.
- 13) **In the case of early departure**, guests are obliged to pay two days for the period booked.
- 14) Methods of payment accepted: Diners Club, Master card, Visa, payment in cash up to € 999,00, payment by cheque only for amounts over € 1.000,00.
- 15) On the day of arrival, access to the campsite is available from 11am to 1pm and 4pm to 8pm. On the day of departure, pitches must be vacated by 9am. After this time payment for another day of stay will be charged. IMPORTANT! Reserved pitches units are only available from 4 pm. We suggest you plan your journey accordingly.

The Riva di Ugento Rules of Procedure and General Conditions of Residence are integral parts of the Pitch Booking Terms and Conditions herewith.